My software solution for your service teams

pobvol Service Solution
-Reporting & Monitoring-

Inge Baumann-Pobloth
pobvol Software Services
Wolfskaulstrasse 84, 66292 Riegelsberg, Germany

E-Mail kontakt@pobvol.com

Built with Microsoft 365-Services

Business process (Monitoring)

Planning

➢Schedule inspection dates

Execution

➢Perform inspection, scan inventory and record results

Report

➢Automatic test report with information from your database stored centrally as a PDF file and available everywhere
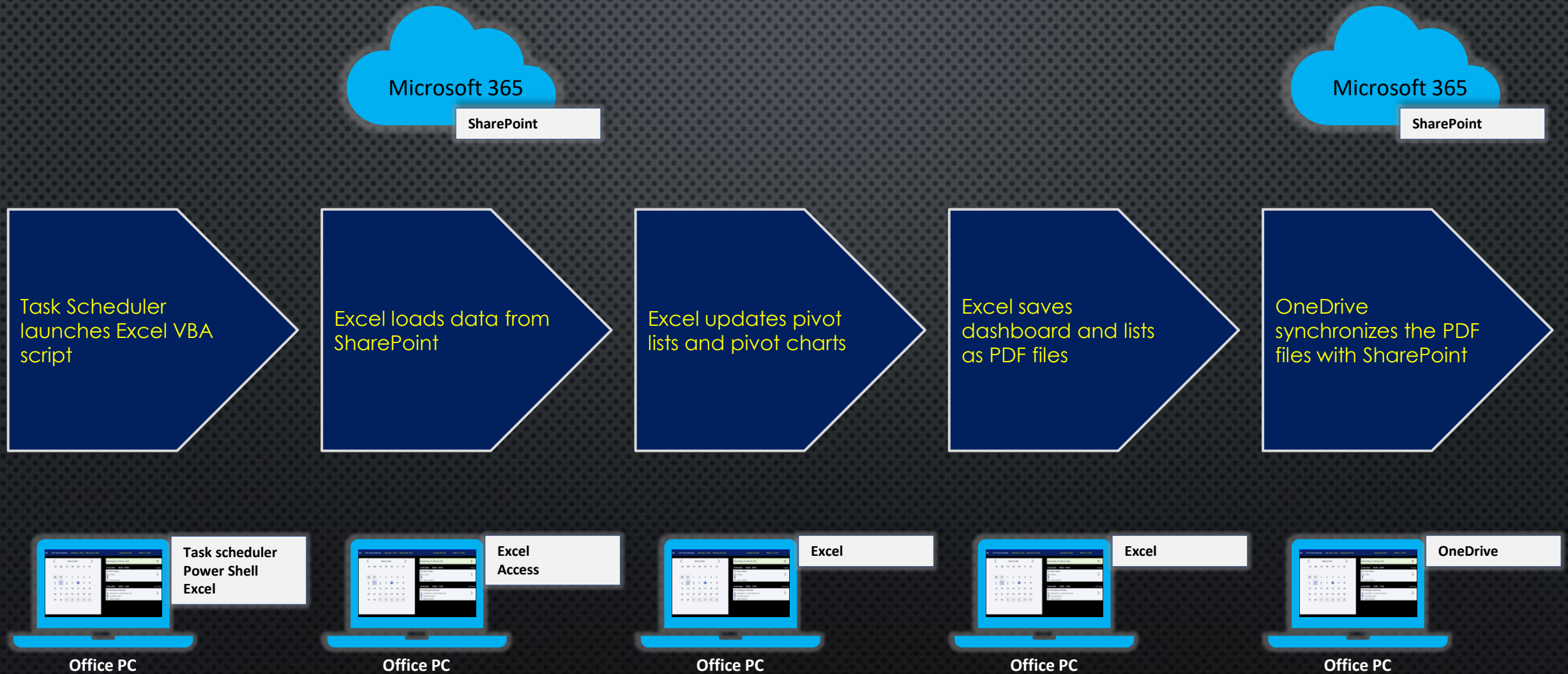
Review

➢Review inspection report and adjust if necessary

➢Approve report

➢Automatic reminder for the next inspection

➢Send report to customer by email

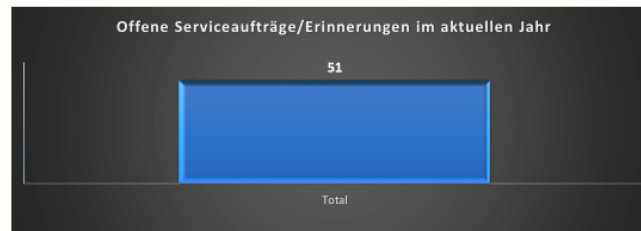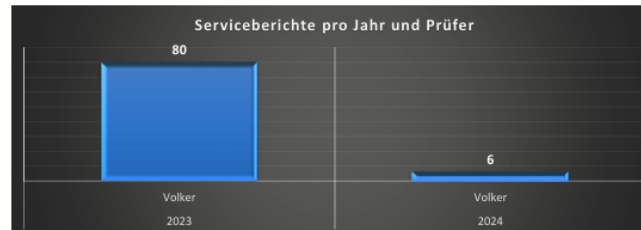## Monitoring

➢Use dashboard and checklists for your monitoring

Process: Refresh the reporting files

Microsoft 365

SharePoint

Microsoft 365

SharePoint

Task Scheduler launches Excel VBA script

Excel loads data from SharePoint

Excel updates pivot lists and pivot charts

Excel saves dashboard and lists as PDF files

OneDrive synchronizes the PDF files with SharePoint

Task scheduler
Power Shell
Excel

Excel
Access

Excel

Excel

OneDrive

Office PC

Office PC

Office PC

Office PC

Office PC

Service Dashboard

Service Reports

Serviceberichte

pobvol pssService
Donnerstag, 29. August 2024 12:29

Legende:
OK = Plakette erteilt
nicht OK = Plakette nicht erteilt

Jahr	Monat	Kunde	Geräteart	Serien-Nr	OK	nicht OK
2024	8	Demo7	ETV Q 25	27-08-2024-11-29		X

Service Orders

Serviceaufträge: Techniker-Einsatzplan

pobvol pssService
Donnerstag, 29. August 2024 12:29

Techniker	Startzeit	Endzeit	Titel / Ort
Volker	19.08.2024 08:30	09:30	**pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24** Trierer Str. 155, D-66265 Heusweiler
	22.08.2024 12:00	13:00	**pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24** Wolfskaulstr. 84, D-66292 Riegelsberg
	28.08.2024 12:00	13:00	**pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24** Wolfskaulstr. 84, D-66292 Riegelsberg
	30.10.2024 09:00	09:30	**pobvol Service: UVV inspection - Demo device - 10'24** 1, Route de Trèves, L-2632 Findel, Luxembourg
	02.12.2024 09:00	10:00	**pobvol pssService: UVV-Prüfung - Demogerät - 12'24** Köllner Str. 92, D-66292 Riegelsberg

Power BI Report

Service reports (Charts)

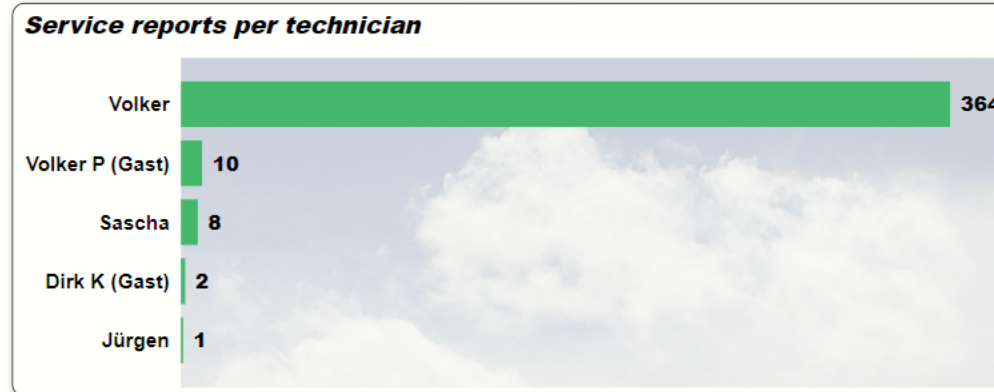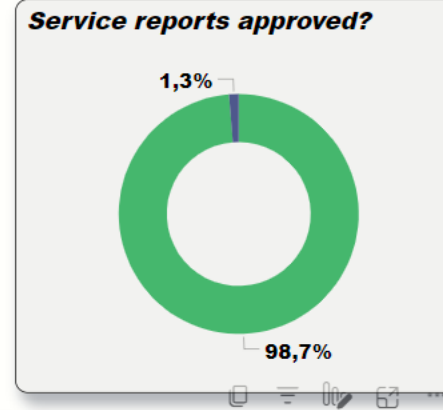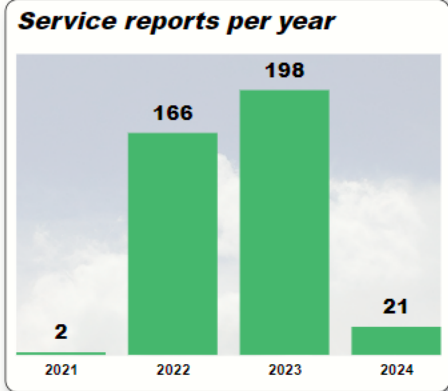### Service reports per year

Year	Count
2021	2
2022	166
2023	198
2024	21

Service reports approved?

1,3%

98,7%

Service reports per technician

Technician	Count
Volker	364
Volker P (Gast)	10
Sascha	8
Dirk K (Gast)	2
Jürgen	1

Filter

Suchen

Filter für diese Seite   ...

Genehmigt
ist (alle)

Servicetechniker
ist (alle)

Servicejahr
ist (alle)

Σ Servicedatum
ist (alle)

Customers

Devices

Orders

Reports

Settings

Help

Service reports (Charts)   Service reports (List)

Prerequisites & System Requirements

- Your technicians will need a smartphone or tablet (iOS or Android). The devices must support NFC if NFC tags are to be processed.

- Your office staff can use a PC, Mac or tablet (iOS or Android).

- You need a Microsoft 365 Business Basic license or higher per user.

- If more than one team member shall manage your service orders with the solution, you need a shared mailbox and a Microsoft 365 Business Basic License or higher.

- You need a Microsoft Windows PC on which the PC component of the solution is installed and running.

- To customize and extend the PC component, you need a Microsoft Office license that includes the desktop versions of Excel and Access. This means at least a Microsoft 365 Apps for Business License or a Microsoft Office Professional License.

- For information about the system requirements, see the [Microsoft 365 and Office Resources](#) 🌐 page.

- Microsoft's minimum requirements for using Power Apps are provided on the [Microsoft System requirements, limits, and configuration values for Power Apps](#) 🌐 page.

Copyright