


My software solution for your service teams  
**pobvol Service Solution**  
**-Reporting & Monitoring-**

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**Built with  
Microsoft 365-  
Services**

# Business process (Monitoring)

## Planning

- Schedule inspection dates



## Execution

- Perform inspection, scan inventory and record results



## Report

- Automatic test report with information from your database stored centrally as a PDF file and available everywhere



## Review

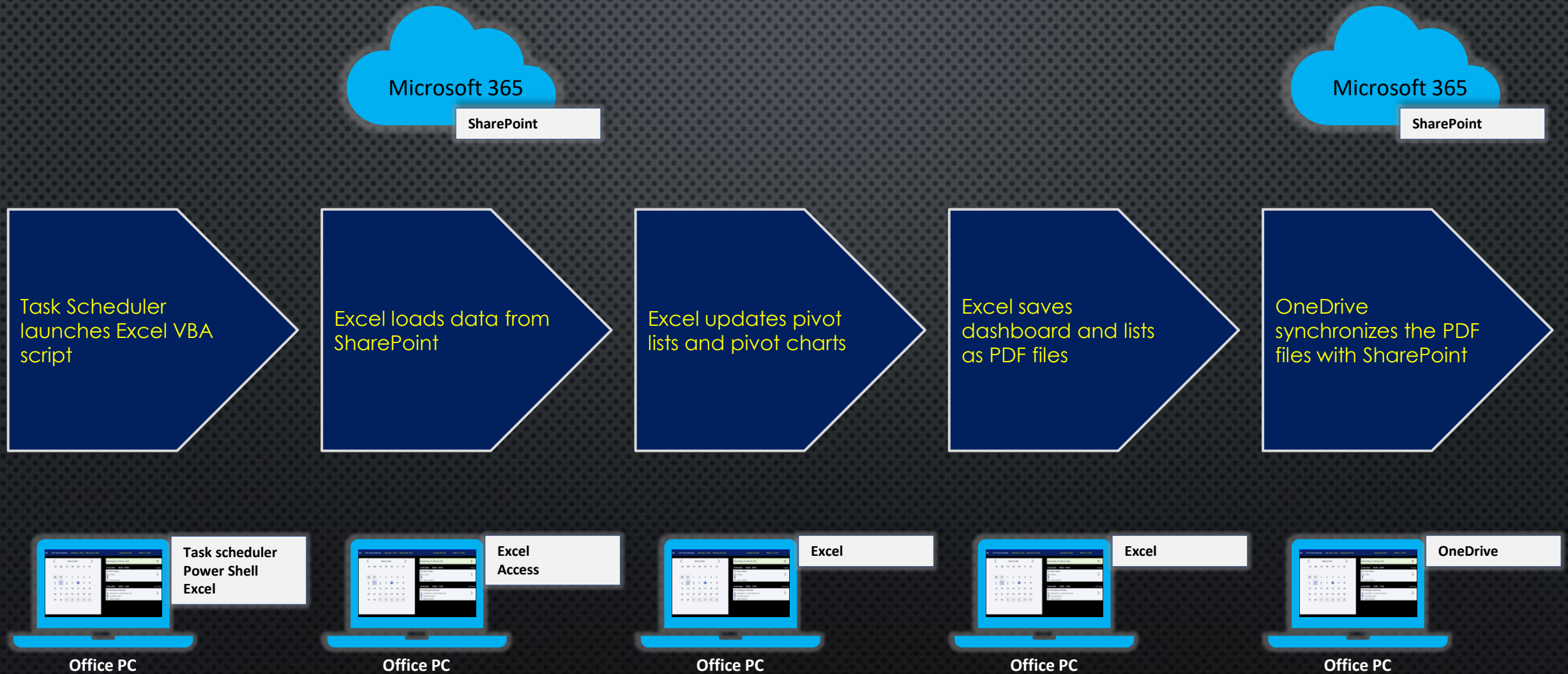
- Review inspection report and adjust if necessary
- Approve report
- Automatic reminder for the next inspection
- Send report to customer by email



## Monitoring

- Use dashboard and checklists for your monitoring

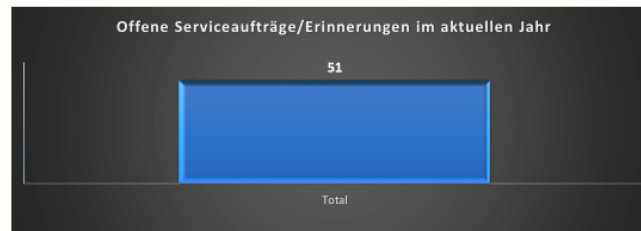
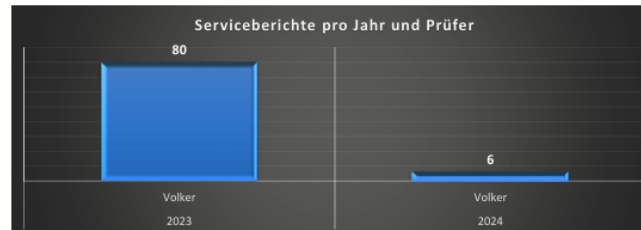
# Process: Refresh the reporting files



# Service Dashboard

## Service-Dashboard

pobvol pssService  
Donnerstag, 29. August 2024 12:22



## Serviceberichte

pobvol pssService

Donnerstag, 29. August 2024 12:29

Legende:

OK = Plakette erteilt

nicht OK = Plakette nicht erteilt

Jahr	Monat	Kunde	Geräteart	Serien-Nr	OK	nicht OK
2024	8	Demo7	ETV Q 25	27-08-2024-11-29		X

## Serviceaufträge: Techniker-Einsatzplan

pobvol pssService

Donnerstag, 29. August 2024 12:29

Techniker	Startzeit	Endzeit	Titel / Ort
Volker	19.08.2024 08:30	09:30	pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24 Trierer Str. 155, D-66265 Heusweiler
	22.08.2024 12:00	13:00	pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24 Wolfskaulstr. 84, D-66292 Riegelsberg
	28.08.2024 12:00	13:00	pobvol pssService: UVV-Prüfung - Flurförderzeug - 08'24 Wolfskaulstr. 84, D-66292 Riegelsberg
	30.10.2024 09:00	09:30	pobvol Service: UVV inspection - Demo device - 10'24 1, Route de Trèves, L-2632 Findel, Luxembourg
	02.12.2024 09:00	10:00	pobvol pssService: UVV-Prüfung - Demogerät - 12'24 Köllner Str. 92, D-66292 Riegelsberg

# Power BI Report

Power BI Report



Customers



Devices



Orders



Reports

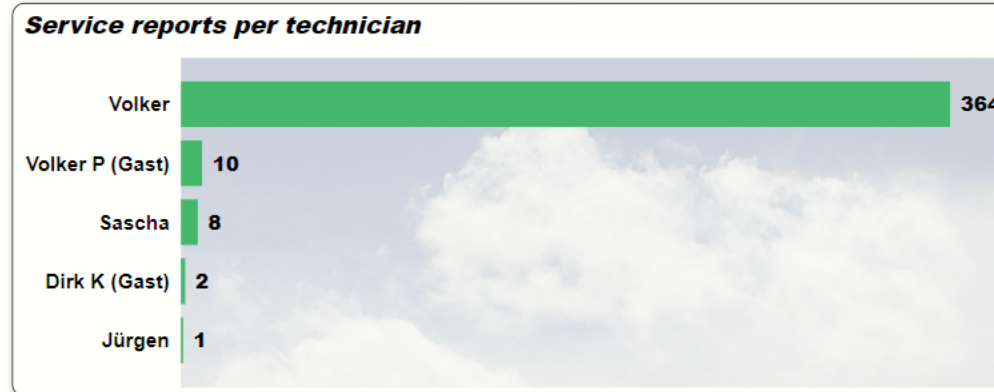
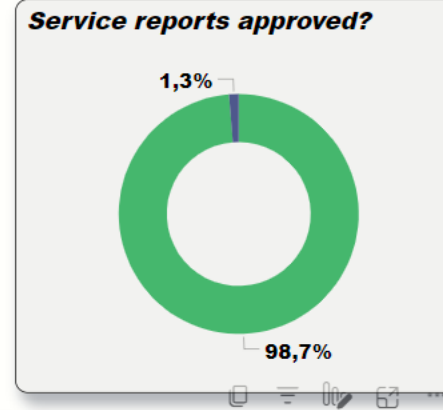
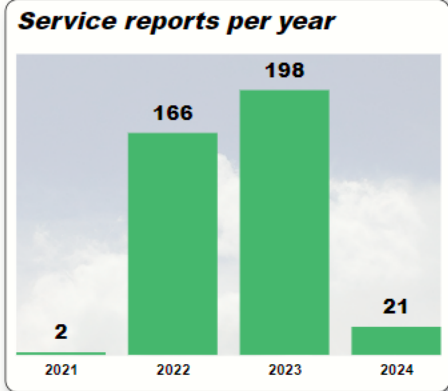


Settings



Help

## Service reports (Charts)



Filter

Suchen

Filter für diese Seite

Genehmigt  
ist (alle)

Servicetechniker  
ist (alle)



Servicejahr  
ist (alle)

Σ Servicedatum  
ist (alle)

Service reports (Charts)

Service reports (List)

# Prerequisites & System Requirements

- Your technicians will need a smartphone or tablet (iOS or Android). The devices must support NFC if NFC tags are to be processed.
- Your office staff can use a PC, Mac or tablet (iOS or Android).
- You need a Microsoft 365 Business Basic license or higher per user.
- If more than one team member shall manage your service orders with the solution, you need a shared mailbox and a Microsoft 365 Business Basic License or higher.
- You need a Microsoft Windows PC on which the PC component of the solution is installed and running.
- To customize and extend the PC component, you need a Microsoft Office license that includes the desktop versions of Excel and Access. This means at least a Microsoft 365 Apps for Business License or a Microsoft Office Professional License.
- For information about the system requirements, see the [Microsoft 365 and Office Resources](#)  page.
- Microsoft's minimum requirements for using Power Apps are provided on the [Microsoft System requirements, limits, and configuration values for Power Apps](#)  page.



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